

# Siemens Healthineers Simplifies Global Migration for 75,000 Mailboxes



## CUSTOMER PROFILE

### SIEMENS Healthineers

A leader in high-quality medical technologies across a broad portfolio, Siemens Healthineers is headquartered in Erlangen, Germany with over 120 years of experience and 18,500 patents globally.

**Locations** +70 countries  
**Revenue** \$16.4 billion (€14.5 billion)  
**Employees** Over 50,000

## THE SITUATION

The independent and listed Siemens Healthineers company consolidated all medical activities of Siemens. This demanded a smooth, stable separation of a substantial number of mailboxes from a complex environment without disruption to the business.

## BENEFITS

- Simplify complex environment move
- Scheduled migration for predictable timeline
- Minimal disruption to end-users
- Efficient, stable and successful migration

 **75,000** mailboxes migrated from hybrid Exchange to cloud Exchange

**Migrated from:**

On-premises  
Microsoft Exchange

**Migrated to:**

Microsoft Exchange  
Online

**Country:**

Germany

**Industry:**

Medtech (Medical  
Technology)

“It was a very complex migration over 9 months and the interaction between our global Healthineers Project Team and Binary Tree was always constructive.

In the event of problems, contact with the MaaS team was always very quick and problems were quickly resolved.

Binary Tree makes our lives relatively easy.”

*Alexander Ruf, Cloud Architect  
Siemens Healthineers GmbH*

## THE CHALLENGE

The migration of 75,000 mailboxes from the complex environment of a giant multinational conglomerate following the separation of an independent and listed company needed to be completed on a predictable timeline without disruption to the business. As a worldwide project with 75 locations, a full service solution that was flexible, proven and cost-effective was required to support the limited internal resources. Additional challenges for the project included migrating mail, users, calendars and archives from the existing Hybrid (cross-tenant) environment to the new company’s Microsoft Exchange Online system.

## THE SOLUTION

The Binary Tree Migration-as-a-Service (MaaS) utilizing the Binary Tree Migrator Pro by Quest for Exchange software was selected from a competitive RFP bidding process against leading migration solution providers.

This winning combination provided both the proven migration framework coupled with seasoned, professional consulting support that worked very closely with the small team at Siemens Healthineers to react extremely rapidly to the issues and challenges arising in the complex migration.

The Binary Tree Migrator Pro for Exchange software provided the automation to schedule the managed migration of 71,000 mailboxes over a 9-month period with a further 4,000 in the project clean-up immediately after. The ease of use, stability and unique functionality offered by the solution overcame the very limited access available from the original source and provided both the easy automated communication with end-users, and allowed a quick and straightforward delegation of permissions.

## THE RESULTS

The close partnership between Siemens Healthineers and Binary Tree ensured all the challenges in this large and complex project were rapidly resolved while the scalability of the solution made it easy to automate and batch the very large migration to meet deadlines. Alexander Ruf, Cloud Architect at Siemens Healthineers commented “It was a very complex migration over 9 months and the interaction between our global Healthineers Project Team and Binary Tree was always constructive. In the event of problems, contact with the MaaS team was always very quick and problems were quickly resolved. Adding “Binary Tree makes our lives relatively easy.”

## ABOUT QUEST

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Quest Software. Where next meets now.

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